

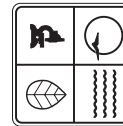


Missouri
Department of
Natural Resources

Document Distribution and Information Service

Outreach and
Assistance Center

Communications and
Education Office



Missouri Department of Natural Resources
Communications and Education Office
P.O. Box 176
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Missouri Department of Natural Resources

Outreach and Assistance Center
Communications and Education Office
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The Document Distribution and Information Service

The Document Distribution and Information Service is part of the Communications and Education Office (CEO), a non-regulatory service of the Missouri Department of Natural Resources. Our mission is to provide environmental information and education to Missouri citizens.

The CEO's document distribution and information service provides Missouri citizens a direct link with the Department of Natural Resources and the wealth of information available within it. The CEO has more than 600 environmental, energy and historic preservation publications, including the department magazine, *Missouri Resources*. All these publications are available free of charge to Missouri households through the document distribution and information service.

The document distribution and information service also operates a toll-free telephone number. Callers using this number have prompt access to professionals who can respond to questions or concerns pertaining to the quality of Missouri's environment.

The documents and information distributed by CEO complement the many services provided by the Department of Natural Resources to Missouri businesses, including assistance with compliance issues; pollution prevention; water/wastewater operator certifications; on-site assessment teams, and small business assistance. The department also provides various forms of assistance to local govern-

ments, schools, farmers and agriculture-related businesses.

Our Services Feature

Information

- ◆ CEO can provide the department's current publications and materials. Orders are processed promptly upon product availability.
- ◆ CEO can provide public access to the Department of Natural Resources' publications through the Internet. The publications may be reviewed, downloaded or ordered from the office's web site at <http://www.dnr.mo.gov/oac/pubs.htm>.
- ◆ The toll-free service is available Monday through Friday, 8 a.m. to 5 p.m., except for state and national holidays. Operators will ensure that you are put in contact with an environmental professional capable of meeting your needs.

Assistance

- ◆ CEO directs callers on the toll-free line to the appropriate sources for technical assistance.
- ◆ CEO serves as a clearinghouse for departmental technical bulletins, fact sheets, brochures, handbooks and other printed documents.
- ◆ CEO distributes environmental education materials to teachers, schools and community leader volunteers.

- ◆ CEO distributes operator certification training manuals.
- ◆ CEO distributes a variety of videos.

Publication categories

- ◆ Air Pollution Control
- ◆ Energy
- ◆ Environmental Assistance
- ◆ Environmental Education
- ◆ Environmental Services
- ◆ General Environmental Information
- ◆ Hazardous Waste
- ◆ Land Reclamation
- ◆ *Missouri Resources* Magazine
- ◆ Operator Certification
- ◆ Pollution Prevention
- ◆ Public Drinking Water
- ◆ State Historic Preservation
- ◆ Soil and Water Conservation
- ◆ Solid Waste Management
- ◆ Water Pollution Control

If you would like a free copy of the list of available Department of Natural Resources' publications, please call us toll-free at 1-800-361-4827; send us a FAX at (573) 751-8084; e-mail us at oac@dnr.state.mo.us, or visit our Web site at www.dnr.mo.gov/oac/communications.htm.